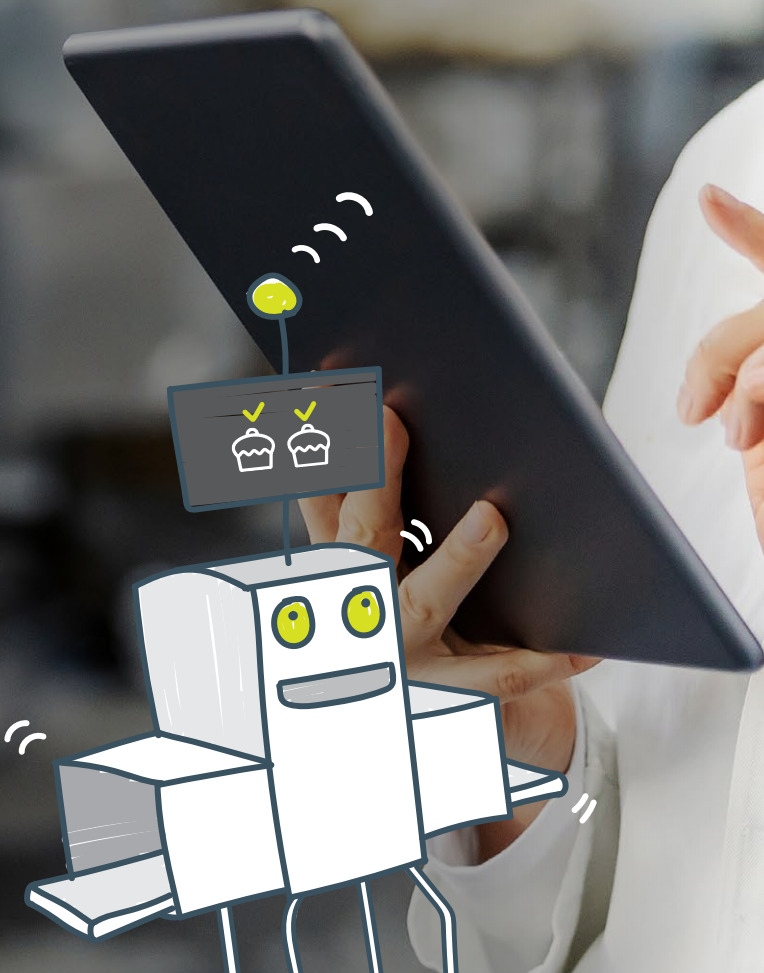MEKI™ Remote Care is a service that

INCREASES PERFORMANCE AND MAXIMIZES UPTIME

Through MEKI™ Remote Care, performance improvement services and solving of challenges can be delivered seamlessly and securely from anywhere in the world, saving a lot of valuable time and money in your food production.

Act faster
Optimize production
Maximize uptime
Save costs

MEKI™ Remote Care is the most efficient way to keep your X-ray inspection systems up and running while also improving the performance

Our highly qualified and experienced engineers offer system performance optimization services to enhance the operational functionality of the inspection system. Our experts can also perform updates, diagnose and solve potential challenges, no matter where you are located. This way you can rest assured that your systems are always up to date and performing at their peak.

Cost-effective solution

Mekitec's remote service is a cost-effective solution for keeping your X-ray inspection systems running smoothly and with optimal performance. By avoiding costly downtime and providing expert troubleshooting and support, you'll save money in the long run.

Annual performance optimization services include:
- Inspection performance analysis
- Equipment usage analysis
- Data back-up
- Report with recommendations based on the findings

Remote support whenever needed:
- Diagnostics and troubleshooting
- Updates and assistance in parameter optimization

To get full benefits of MEKI™ Remote Care, you'll need:
- Active MEKI Care Agreement and MEKI inspection system
- Convienient place for remote platform
- Working Internet connection

Security
- Automated firewall and point-to-point VPN
- You have full ownership of the data

Enhance
- Utilize Remote platform for MEKI™ Data Manager
- Remote data available for on-site maintenance service

Set-up
- Remote platform configuration done by Mekitec or Mekitec Partner before delivery

Technical Specifications for remote platform

Connectivity	Ethernet, Wi-Fi, SIM
Connection to MEKI systems	Ethernet
Number of connected systems	Up to 14 Mekitec systems to one remote device
Access keys	Physical key or software key for remote platform
Included cables	1 x power cable (3m), 1 x ethernet cable (3m)
Dimensions	300 mm x 300 mm x 210 mm
Weight	8.4kg
Power supply	110-240 VAC, 50-60Hz
Operating temperature	-0 - +60°C
IP Rating	IP65 for the remote accessory box
Relative humidity	30-85%, non-condensing
Certifications	CE for all components
Material	Stainless steel
Cleaning instructions	Compressed air
Cyber security	Automated firewall settings and point-to-point VPN technology with 256-bit AES data encryption

Act faster ▪ Optimize production ▪ Maximize uptime ▪ Save costs

mekitec
FOR SAFE FOOD